GroovinmyLife Alta Vista Lodge, Portugal Terms and Conditions

www.GROOVEReTreats.com

Reservations & Payments

A US \$580 <u>NON-Refundable</u> and <u>NON-Transferable</u> deposit is required to reserve your space. The deposit will confirm your reservation.

Final balance is due prior to Oct 1 2024.

If the balance is not paid in full by the due date, we will regard the booking as cancelled. You'll receive a confirmation email after receiving your deposit with more details about final payment arrangements.

In the case of late bookings full payment will be required immediately after booking.

Sharing Accommodations:

Sharing accommodations is a great way to travel and keep costs low, not to mention the incredible opportunity to get to know other amazing cool people. If you have someone you'd like to room with, it is your responsibility to send us the name of that person just know that it is not guaranteed that you will be together, but we will do our best.

Cancellation by you:

We hope this will not be the case as this retreat is so close!

You (or any member of your party) may cancel your holiday at any time providing that the cancellation is made by the person who made the booking and is communicated to us in writing. Cancellation will take effect the day such notification is received by us. If you fail to pay your deposit or balance by the due date then your holiday will be automatically cancelled and the following charges will apply. As cancellation incurs administrative costs, we will retain your deposit and, in addition, may apply cancellation charges up to the maximum shown below:

Cancellations Charge:

- 60 days or more before arrival: Deposit only.
- 30-59 days before arrival: 75% of holiday cost.
- Less than 30 days before arrival: 100% of holiday cost.

Once your holiday has commenced, no refund or part refund or unused portion of your holiday will be repaid in the event of cancellation by you. Under no circumstances will we be able to refund the cost of your flights or other travel arrangements.

Note: If the reason for your cancellation is covered under the terms of your insurance policy you may be able to reclaim these charges.

Insurance

WE STRONGLY RECOMMEND THAT YOU HAVE FULL TRAVEL INSURANCE TO COVER YOUR HOLIDAY, THE ACTIVITIES ON YOUR HOLIDAY AS WELL AS YOUR TRAVEL ARRANGEMENTS ESPECIALLY IF THIS IS AN OVERSEAS EVENT.

Cancellations & Refunds

Misty Tripoli, The World Groove Movement and/or GROOVE Retreats will not be held responsible for any additional travel expenses incurred in preparation for canceled retreats including airline tickets, travel delays, flight cancellations or illness. Deposit is Non-Refundable and NON-Transferable as well as other fees indicated in the policy above.

ReTreat Package Prices DO NOT include

- Airfare
- Personal order aratuities (liquor bar, special services, etc.)
- Items of a personal nature (i.e. laundry, drinks, telephone calls, personal clothing, sunscreen, elective activities)
- Emergency evacuation
- Personal travel insurance
- Any item that is not specified as being included

All ReTreat Package Prices include the following:

- All regular program activities, lectures, workshops and classes.
- Accommodations as listed on the web page for this event.
- Healthy delicious meals and snacks.
- GROOVE Swag

IMPORTANT NOTE

Notice is hereby given that all arrangements made on behalf of customers are made by the organizers on the sole condition that the organizers shall not be held responsible for any injury, death, accident, delay, loss, damage, or irregularity which may be occasioned through acts of any company and/or persons engaged in carrying out arrangements and services described herein or otherwise in connection herewith. The organizers reserve the right to withdraw or refuse any service to any customer at the discretion of the organizers. Payment of deposit is taken as acknowledgment of and agreement to the above items.

Consumer Disclosure Notice

GROOVE Retreats, Misty Tripoli, The World GROOVE Movement and/or the resort or location will not be responsible for any damages, expenses or inconveniences caused by late departures or change of schedule, strikes or to their conditions, nor will be responsible for loss or damage to baggage or any of the passenger's belongings. GROOVE Retreats, The World GROOVE Movement and/or any resort or location and their employees shall not be responsible for personal injury, death, accident, delay, loss, damage, irregularity or property damage as a result of force or for any other losses or damages incurred by any person or tour participants caused by any delay or change of itinerary or arising out of any act, including, but not limited to, any act of negligence, any person acting for or on behalf of The event location for transportation, accommodation or sightseeing provider or any other person or entity rendering any of these services or accommodations being offered in connection with these Retreats. Notice is hereby given that all arrangements made on behalf of customers are made by the organizers on the sole condition that the organizers shall not be held responsible for any injury, death, accident, delay, loss, damage, or irregularity which may be occasioned through acts of any company and/or persons engaged in carrying out arrangements and services described herein or otherwise in connection here with.

Any questions please contact us at Rinda@getgrooved.com. See you in PARADISE! GROOVE Retreats