

IBIZA GROOVINmyLIFE RETREAT

Terms and Conditions

www.GROOVEReTreats.com

Reservations & Payments

A US\$500 NON-Refundable and NON-Transferable deposit is required to reserve your space.

The deposit will confirm your reservation.

Final balance is due no later than 3 weeks prior to retreat start.

***If the balance is not paid in full by the due date, we will regard the booking as cancelled**.*

Payment plans are available after receiving your deposit payment.

You'll receive a confirmation email after receiving your deposit with more details about final payment arrangements.

In the case of late bookings full payment will be required upon registration.

Sharing Accommodations:

Sharing accommodations is a great way to travel and keep costs low, not to mention the incredible opportunity to get to know other amazing cool people. If you have someone you've decided to share a bed with, it is your responsibility to send us the name of that person. Your shared bed accommodation will not be confirmed until both individual's deposits have been received. If one person cancels, the other will be responsible for paying a minimum 50% of the Package Fee unless another bedmate can be found. Transfers from shared bed packages to other accommodations will be allowed for a fee of \$250 in addition to the difference in package price according to the current booking rate, including additional fees, post Early Bird Deadline.

Cancellation by you:

You (or any member of your party) may cancel your holiday at any time providing that the cancellation is made by the person who made the booking and is communicated to us in writing. Cancellation will take effect the day such notification is received by us. If you fail to pay your deposit or balance by the due date then your holiday will be automatically cancelled and the following charges will apply. As cancellation incurs administrative costs, we will retain your deposit and, in addition, may apply cancellation charges up to the maximum shown below:

Cancellations Charge:

- 30 days or more before arrival: Deposit only.
- 15-29 days before arrival: 75% of holiday cost.
- Less than 15 days before arrival: 100% of holiday cost.

Once your holiday has commenced, no refund or part refund or unused portion of your holiday will be repaid in the event of cancellation by you. If the reason for cancellation is covered under the terms of an Insurance Policy, you may be able to reclaim these charges. Under no circumstances will we be able to refund the cost of your flights or other travel arrangements.

Note: If the reason for your cancellation is covered under the terms of your insurance policy you may be able to reclaim these charges.

Insurance

WE STRONGLY RECOMMEND THAT YOU HAVE FULL TRAVEL INSURANCE TO COVER YOUR HOLIDAY, THE ACTIVITIES ON YOUR HOLIDAY AS WELL AS YOUR TRAVEL ARRANGEMENTS.

Cancellations & Refunds

Misty Tripoli and/or GROOVE Retreats will not be held responsible for any additional travel expenses incurred in preparation for canceled retreats including airline tickets, travel delays, flight cancellations or illness. Deposit is Non-Refundable and NON-Transferable.

ReTreat Package Prices DO NOT include

- Airfare
- Personal order gratuities (liquor bar, special services, etc.)
- Items of a personal nature (i.e. laundry, drinks, telephone calls, personal clothing, sunscreen, elective activities)
- Emergency evacuation
- Personal travel insurance
- Any item that is not specified as being included

All ReTreat Package Prices include the following:

- All regular program activities, lectures, workshops and classes.
- 7 nights accommodation in shared rooms.
- Healthy delicious meals and snacks.
- One Group Excursion.
- Ground Transportation to and from Ibiza Airport on arrival day (afternoon) and departure day (morning) only.
All other arrival and transfer days will be at your expense.

Covid Related Post-Pone of Groovinmylife Retreat

In case GROOVE Retreats, The World GROOVE Movement and/or any resort or location is not available to host the Retreat, you will immediately be informed about any changes.

Your deposit will be transferred to the post-poned dates of the Ibiza Groovinmylife Retreat, or any other event held by GROOVE Retreats or The World GROOVE Movement. No transfer fee applies to such transfer, but our deposit will remain non-refundable. No travel arrangements booked by you will be refunded by the host.

Tour Dates, Delays & Route Changes

GROOVE Retreats, The World GROOVE Movement and/or any resort or location have no control over the weather. In case of weather conditions we will do everything we can to reschedule. GROOVE retreats reserves the right to cancel any retreat up to 2 weeks prior to departure, in which case any payment you have made will be refunded in full. You will not be entitled to make any further claims for compensation or damages, for any loss, consequential damage, expenses, loss of time or inconvenience which may result from such cancellation.

IMPORTANT NOTE

Notice is hereby given that all arrangements made on behalf of customers are made by the organizers on the sole condition that the organizers shall not be held responsible for any injury, death, accident, delay, loss, damage, or irregularity which may be occasioned through acts of any company and/or persons engaged in carrying out arrangements and services described herein or otherwise in connection herewith. The organizers reserve the right to withdraw or refuse any service to any customer at the discretion of the organizers. Payment of deposit is taken as acknowledgment of and agreement to the above items.

Consumer Disclosure Notice

GROOVE Retreats, Misty Tripoli, The World GROOVE Movement and/or the resort or location will not be responsible for any damages, expenses or inconveniences caused by late departures or change of schedule, strikes or to their conditions, nor will be responsible for loss or damage to baggage or any of the passenger's belongings. GROOVE Retreats, The World GROOVE Movement and/or any resort or location and their employees shall not be responsible for personal injury, death, accident, delay, loss, damage, irregularity or property damage as a result of force or for any other losses or damages incurred by any person or tour participants caused by any delay or change of itinerary or arising out of any act, including, but not limited to, any act of negligence, any person acting for or on behalf of The event location for transportation, accommodation or sightseeing provider or any other person or entity rendering any of these services or accommodations being offered in connection with these Retreats. Notice is hereby given that all arrangements made on behalf of customers are made by the organizers on the sole condition that the organizers shall not be held responsible for any injury, death, accident, delay, loss, damage, or irregularity which may be occasioned through acts of any company and/or persons engaged in carrying out arrangements and services described herein or otherwise in connection here with.

Any questions please contact us at support@getgrooved.com.

See you in PARADISE!

GROOVE Retreats